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IMMIGRANT SETTLEMENT IN ALBERTA

1989/90

ALBERTA SETTLEMENT PROGRAMS AND SERVICE DELIVERY TRENDS OF FUNDED IMMIGRANT AID ORGANIZATIONS

DECEMBER 1990

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IMMIGRANT SETTLEMENT IN ALBERTA 1989/90

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IMMIGRANT SETTLEMENT IN ALBERTA 1989/90

SERVICE DELIVERY TRENDS FOR IMMIGRANT AID ORGANIZATIONS SUPPORTED BY ALBERTA CAREER DEVELOPMENT AND EMPLOYMENT

1.0 INTRODUCTION

The Immigration and Settlement Branch of Alberta Career Development and Employment has the primary provincial mandate for immigration, settlement and English as a Second Language (ESL). Alberta Settlement Programs is the unit responsible for settlement services. This report summarizes the activities of Alberta Settlement Programs and the work of voluntary immigrant aid organizations funded by the department.

2.0 ALBERTA SETTLEMENT PROGRAMS

The purpose of Alberta Settlement Programs is to assist immigrants to adjust to life in Alberta so that their potential contribution to the social, cultural and economic life in the province may be realized. The major role of Alberta Settlement Programs is to ensure:

- a planned and coordinated approach to the delivery of settlement services for immigrants, and
- the availability of special and specific services for immigrants across Alberta.

Settlement Programs assists immigrant aid organizations and mainstream human service agencies to deliver services to immigrants. This is done through the provision of grants support, consultation, program development assistance, the development and distribution of resources for immigrants and service providers, and the coordination of settlement activities.

In addition to the support from Settlement Programs, Career Development Centres in Calgary, Edmonton, Grande Prairie, Red Deer, Lethbridge and Medicine Hat provide local liaison between funded organizations.

Ongoing grants to support the provision of settlement services to immigrants is provided through the Canada-Alberta Integrated Service Program.

3.0 INTEGRATED SERVICE PROGRAM (ISP)

The Integrated Service Program (ISP) is a federal/provincial program which provides grants to voluntary organizations for the delivery of community-based services and programs for immigrants in Alberta. ISP is used to refer to the program jointly administered by Canada Employment and Immigration Commission (CEIC) and Alberta Career Development and Employment (ACDE). In addition to the involvement of CEIC, the federal department of Secretary of State has played a cooperative role with ISP since 1987.

CEIC, ACDE and Secretary of State agreed on a single application, review and reporting process in order to ensure coordination of funding, and a streamlined process for voluntary organizations.

3.1 ISP PURPOSE

ISP provides funding for settlement services and immigrant women's programs.

a) Settlement services are those designed to:

- meet the special and specific needs of immigrants particularly during their first year of residency in Canada and Alberta;
- be responsive to the special long-term settlement needs of immigrants;
- overcome cultural and linguistic barriers to accessing opportunities and services generally available to all residents; and
- increase the participation and contribution of immigrants to life in Canada and Alberta.

b) Immigrant women's programs are those designed to:

- increase the community participation of immigrant women by facilitating interaction between immigrant women and the greater community, and
- increase the status of women by involving immigrant women in issues such as employment equity, social justice, and access and participation.

The cooperation of Secretary of State with the ISP has enabled the addition of the following eligible activities:

- leadership and volunteer development;
- citizenship participation; and
- immigrant women's programs.

3.2 ORGANIZATIONS AND SERVICES/PROGRAMS 1989/90

For the 1989/90 fiscal year, Alberta Settlement Programs contributed a total of $1,518,500 (56%) to ISP. The contributions from CEIC and Secretary of State were $685,140 (25.2%) and $511,231 (18.8%), respectively.

The number of services and programs contracted from organizations ranged from one to ten depending on the services available in a community, and specific community needs. The contribution from Alberta Settlement Programs to each organization ranged from $32,982 to $298,576. ISP does not provide the sole source of funding for the majority of immigrant aid organizations. In addition to services funded through ISP, organizations offer many other programs and services which are supported by other government and nongovernment bodies.

A. **RECEPTION**

meeting newcomers on arrival and taking care of their immediate needs such as housing, health/medical care and finances during their first few days in Canada.

B. **INTERPRETATION/TRANSLATION**

assisting the newcomer in accessing services and opportunities available in the community.

C. **ORIENTATION**

assisting the newcomer to understand life in the new environment and in coping with the problems of everyday living.

D. **EMPLOYMENT**

preparing the newcomer to enter the labour market by assistance in seeking employment and training opportunities. Includes information on employer expectations, assistance with job search techniques, interpretation and referral.

E. **REFERRAL**

providing links between newcomers and available resources in the community. May require escort or the use of advocacy.

F. **COUNSELLING**

nontherapeutic counselling to newcomers experiencing normal adjustment difficulties.

G. **LEADERSHIP AND VOLUNTEER DEVELOPMENT**

leadership and volunteer activities that promote the participation and long-term involvement of immigrants in Canadian society.

H. **CITIZENSHIP PARTICIPATION**

activities that assist immigrants in becoming fully participating members of Canadian society through the promotion of social adjustment, self confidence and harmony between present and future citizens.

I. **IMMIGRANT WOMEN: COMMUNITY PARTICIPATION**

services offered by immigrant women's programs which facilitate interaction between immigrant women and the community.

J. **STATUS OF WOMEN**

activities that deal with economic equality, social justice and access and participation for immigrant women.

1989/90 CHART DEPICTS THE ORGANIZATIONS, CITIES AND SERVICES SUPPORTED BY THE INTEGRATED SERVICE PROGRAM (ISP)

A - RECEPTION
B - INTERPRETATION/TRANSLATION
C - ORIENTATION
D - EMPLOYMENT
E - REFERRAL
F - COUNSELLING
G - LEADERSHIP AND VOLUNTEER DEVELOPMENT
H - CITIZENSHIP PARTICIPATION
I - IMMIGRANT WOMEN: COMMUNITY PARTICIPATION
J - STATUS OF WOMEN

Edmonton	A	B	C	D	E	F	G	H	I	J
Catholic Social Services	X	X	X		X	X	X			
Edmonton Immigrant Services Association		X	X		X	X		X		
Edmonton Mennonite Society for the Assistance of Newcomers		X	X	X	X	X		X		
St. Barnabas Refugee Society		X	X		X	X		X		

Red Deer	A	B	C	D	E	F	G	H	I	J
Catholic Social Services	X	X	X		X	X				
Central Alberta Refugee Effort			X	X	X	X	X		X	

Calgary	A	B	C	D	E	F	G	H	I	J
Calgary Catholic Immigration Society	X	X	X	X	X	X	X		X	X
Calgary Immigrant Aid Society		X	X		X	X	X	X		
Calgary Immigrant Women's Centre				X					X	X

Camrose	A	B	C	D	E	F	G	H	I	J
Catholic Social Services	X	X	X		X	X	X			

Lethbridge	A	B	C	D	E	F	G	H	I	J
Lethbridge Immigrant Settlement Association	X	X	X		X	X	X	X		

Medicine Hat	A	B	C	D	E	F	G	H	I	J
Saamis Immigration Services Association	X	X	X		X	X	X	X		

4.0 1989/90 PROJECT GRANTS

The objectives of Alberta Settlement Programs include:

- to assist immigrants in overcoming cultural and linguistic barriers to accessing opportunities and services generally available to all Albertans; and

- to encourage private sector and mainstream service involvement in the planning and delivery of services to immigrants.

In addition to the ISP grants, Alberta Settlement Programs also provided project grants aimed at achieving the above objectives. Eligible organizations were registered nonprofit societies, municipalities and institutions.

The priorities for 1989/90 project grants were:

- collaborative projects between immigrant aid organizations, community based organizations, mainstream service providers or institutions;

- projects initiated by mainstream organizations or institutions aimed at developing or adapting services to improve ongoing delivery of services to immigrants;

- projects directed to underserved immigrant groups, such as family class, privately sponsored, women, youth and seniors; and

- projects directed towards rural areas or areas outside the centres which have immigrant aid organizations.

In 1989/90, $489,500 assisted 25 projects.

4.1 DESCRIPTION OF PROJECTS

The projects supported by Settlement Programs grants are as follows:

SUMMARY OF SPECIAL PROJECT GRANTS

APRIL 1, 1989 - MARCH 31, 1990

ORGANIZATIONS	SUMMARY OF PROJECT
CALGARY	
1. Association for Young Immigrants	**Young Immigrants At Risk: A Workshop Series for Helping Professionals** The workshop series focused on educating and helping professionals on recognizing and meeting the needs of young immigrants. Target agencies included child welfare, social assistance, mental health, etc.
2. Boy Scouts of Canada	**Multicultural Scouting Workshop** This project was designed to support Scout Canada's policy of encouraging multiculturalism in Scouting. Grant covered bringing in participants and resource people to a 2 day workshop in Calgary.
3. Calgary Immigrant Women's Centre	**Family Violence Resource and Education Initiatives.** Project focused on family violence and immigrant families. Included the creation, delivery and testing of training resource packages for: a) religious community; b) direct service providers; and c) policy-makers. This project was undertaken with the Calgary Coalition on Family Violence.
4. Calgary Board of Education	**Cross-cultural Support Workers Project** Provided support for 6 multicultural workers to assist in intake interviews and orientation sessions through the Multicultural Assessment Centre. Workers assigned on a rotating basis to work with counsellors, psychologists, resource teachers, therapists and other helping professionals as part of training for cross-cultural workers and sensitization of mainstream professionals in the school system.

ORGANIZATIONS	SUMMARY OF PROJECT
5. Calgary Catholic Immigration Society	**Resettlement and Adaptation in Small Rural Communities in Southern Alberta** Public education on immigration and settlement delivered in ten selected rural communities in Southern Alberta, for example, Airdrie, Olds, Drumheller, Claresholm, Vulcan and High River. The project emphasized work with schools.
6. University of Calgary Continuing Medical Education	**Culturally Sensitive Medical Care** The development of an education program to assist physicians and students provide culturally sensitive medical care. Project funded development and implementation of teaching workshops used for training faculty members, medical students, residents and practicing physicians.
7. Calgary Immigrant Women's Centre	**Bridging With The Community: Improving Access for Immigrant Women** A project to modify existing programs to make them linguistically and culturally relevant to immigrant women. Targetted organizations were the Red Cross, Calgary Health Services, Calgary Police, and Elizabeth Fry Society. This was a joint project between Calgary Immigrant Women's Centre and the Board of Education.
8. Calgary Chinese Community Service Association	**Community Development for Chinese-Speaking Immigrant Women** Community development project aimed at involving Chinese-speaking immigrant women and their families in the programs and services offered by mainstream organizations and immigrant aid organizations.

ORGANIZATIONS	SUMMARY OF PROJECT
CALGARY	
9. **Faculty of Social Work University of Calgary**	**Greater Forest Lawn Development Project** This project involved the Faculty of Social Work and up to ten practicum students in defining the social needs in a neighbourhood of high immigrant concentration. Immigrant aid, ethnic, and mainstream service providers were involved in a community development process which will continue after the project has ended.
EDMONTON	
10. **Edmonton Board of Health Community Health Promotion Division**	**Third Annual Summer School on Health Promotion** A Summer School for mainstream service providers and community groups which explored inequities in health status, examined options in policy and program development and identified areas for research with regards to immigrants and health care.
11. **Mennonite Centre for Newcomers**	**Cambodian Women's Health and Orientation Program** Offered in conjunction with the Settlement Language Training Program, a project for Cambodian women which provided orientation information and life skills, as well as sensitization of mainstream providers such as the Board of Health on issues for Cambodians.
12. **Edmonton Catholic Schools**	**"Immigration Week" Schools Project** Provision of inservices for teachers and activities for students as part of "Immigration Week" in Edmonton.

ORGANIZATIONS	SUMMARY OF PROJECT
EDMONTON	
13. Grant MacEwan Community College - Social Work Program	**Meeting The Needs of Immigrants Development of Cross-Cultural Social Work Curriculum** Curriculum development to add a cross-cultural component into each of the 12 existing courses in the Social Work Program and, the development of a credit course in Cross-Cultural Counselling.
14. Grant MacEwan Community College - Community Education Division	**Settlement Workers Training Program** Training for settlement workers employed by funded immigrant aid organizations. Coordinated by the Association of Immigrant Serving Agencies (AAISA). Funded jointly by Canada Employment and Immigration Commission and Secretary of State.
15. St. Barnabas Refugee Society	**Training for Leaders of Immigrant Women, Seniors and Youth Groups** Development, pilot testing and evaluation of a training package to train immigrant women, seniors and youth groups. Will be piloted with Spanish-speaking immigrants. Package is available in English and Spanish.
16. Cambodian Canadian Friendship Society	**Cambodian-Justice Liaison Project** Development of resources, workshops and ongoing liaison to mutually inform the Cambodian community about the Canadian justice system, and to familiarize the justice community about Cambodian Canadians. Involved Edmonton Police Services, Crown Prosecutor's Office and St. Barnabas Refugee Society.

ORGANIZATIONS		SUMMARY OF PROJECT
EDMONTON		
17.	Cross-Cultural Aspects of Mental Health Planning Committee	**Mental Fitness from a Multicultural Perspective** Assistance with the third annual cross-cultural mental health conference organized by immigrant aid organizations and mental health practitioners.
18.	Changing Together - A Centre for Immigrant Women	**Personal Development Series for Immigrant Women and New Friends and Information and Support Program** A workshop series and support group for immigrant women which was cost shared with Secretary of State.
19.	Crossroads Popular Theatre Society	**Public Education on the Needs of Immigrants** Fifteen presentations to mainstream service providers and the general public to create an awareness of the needs and experiences of immigrants to Alberta.
GRANDE PRAIRIE		
20.	Peace Area Settlement Services Society for Immigrants	**Community Development** To assist in the development of a volunteer program and training of mainstream service providers to involve the community in the settlement of immigrants.
LETHBRIDGE		
21.	Lethbridge Community College	**Immigration Week** To assist with educational activities promoting the contribution of immigrants to Lethbridge.

ORGANIZATIONS	SUMMARY OF PROJECT
MEDICINE HAT	
22. Saamis Immigration Services Association	**Popular Education on the Immigrant Experience** Public education on the immigrant experience that includes publicizing and organizing three presentations on the immigrant experience aimed at human service providers, students of ESL at the College and the general public.
23. The Medicine Hat Rehabilitation Society for Handicapped	**Employment Equity Awareness Week** Assistance with promotion and workshops during a week which addressed access to employment for visible minorities, women, persons with disabilities and aboriginal people.
RED DEER	
24. Red Deer Alternate Futures Society	**The Changing Faces of the Volunteer** Production and pilot testing of a video to be used for public presentations on recruiting volunteers. The purpose of the video is to encourage organizations to consider the benefits of having immigrants as volunteers.
25 Association of Alberta Teachers of English as a Second Language	**TESL Canada '89 Conference** Support for the national conference of the Association of ESL teachers hosted by the Alberta Association of ESL Teachers was held in Calgary. The Conference theme was "Language Development in the Canadian Community".

5.0 IMMIGRATION TO ALBERTA

In the last five years over 60,000 new immigrants have arrived in Alberta. The preliminary figures for 1989 indicate 16,062 immigrants came to Alberta. This represents an increase of 2,037 immigrant over 1988's immigration level.

In 1988 and 1989, 25 percent of immigrants entered as convention or designated class refugees. Refugees are individuals who have a well-founded fear of persecution for reasons of race, religion, nationality or political opinion, or those oppressed in their own country or those displaced because of war or where there are humanitarian considerations.

Over the last two years, 42 percent of the immigrants to Alberta came to join family members. These immigrants enter under the family class or assisted relative class.

The remaining immigrants are independents such as entrepreneurs, self-employed, or retired individuals. Independent immigrants are assessed by Canadian Immigration officials on factors such as education, age, language ability, specific occupational preparation, and Canadian demand for the applicant's employment skills.

The major source countries of immigrants to Alberta in 1989 were Hong Kong, Vietnam, Philippines, India, United States, England, Poland, China, Brunei and Lebanon. Compared to 1988, there was a significant increase in the number of immigrants from Poland. Detailed immigration statistics appear in tables 6, 7 and 8 in the Appendix. For more information on immigration, please contact the Immigration and Settlement Branch for a copy of the publication "Immigration to Alberta (Overview from 1985 - 1989)".

6.0 IMMIGRANTS SERVED BY FUNDED AGENCIES

This section will describe the immigrants who were assisted by the organizations funded by ISP. Also included are immigrants assisted by two organizations not funded under ISP but under Settlement Project grants. These are: Peace Area Settlement Services, Grande Prairie and Changing Together, Edmonton. The number and the profile of immigrants served is based on a compilation of quarterly reports submitted by each organization. Only clients served by paid staff funded by ISP or Settlement Project grants were counted, although each organization also provided a range of other services delivered by paid staff funded by other sources or delivered by volunteers.

The data on the number of immigrants served does not provide any indication of the nature, quality or effectiveness of the services provided. In addition, there is some double-counting as immigrants may receive services from two or more organizations. For example, in Edmonton, one organization is funded to provide reception services and a second agency is funded to provide orientation. This means that a newcomer receiving both reception and orientation services will be counted twice.

The addition of Secretary of State to the ISP has also meant the expansion of service categories and funding. This means that the data on clients served in the 1988/89 and 1989/90 fiscal years cannot be directly compared with the data from previous years.

During 1989/90, the fourteen funded immigrant aid organizations assisted approximately 24,000 individuals. Accurate numbers of the different immigrants assisted is difficult to determine because there is some double-counting of clients between different organizations.

Client profile data is available for 67 percent of the immigrants. Immigrant aid organizations face many challenges in their provision of programs and services because of the diversity of the immigrant population. Immigrants from over 100 different countries were assisted in 1989/90.

As expected, 40 percent (8,940/22,285) of the immigrants assisted have been in Canada less than one year. Almost 17 percent had resided in Canada from 13-36 months, and 20 percent had resided in Canada over three years. These proportions have been consistent over the last several years. Data on years of residency was not available for the remaining 23 percent.

Also consistent with previous years, 62 percent of the immigrants assisted were new clients. New clients are defined as those who had not received assistance from immigrant aid organizations prior to April 1, 1989.

Information on immigration class was available for only 60 percent of the immigrants assisted. Because this information is not available for one-third of the clients, it is difficult to make comparisons with previous fiscal years.

For the 15,985 immigrants for whom we have details on immigration class, 76.5 percent were refugees, 2.7 percent were independents, and 11.3 percent were family class and assisted relative immigrants.

As in the previous five years, Vietnam, El Salvador and Poland have remained the most frequently represented countries of birth of the clients served.

Of the 4,553 immigrants assisted from Vietnam, 3,653 (80.6%) came as refugees, 593 (13.1%) came to join family members in Alberta, and 61 (1.3%) came as independents.

Of the newcomers assisted from El Salvador, 1789 (83.3%) were refugees, 306 (14.9%) were not identified by immigration class, and 21 (1%) came as independents.

Ninety percent of the newcomers from Poland were refugees, five percent were family class or assisted relative, and 2 percent were independents.

6.0 VOLUNTEER CONTRIBUTIONS

Volunteers play a very important role in the provision of immigrant settlement services in Alberta. To be eligible for funding under the ISP, organizations must be registered nonprofit societies run by a volunteer board of directors.

As well as volunteer involvement on boards of directors and board committees, volunteers assist immigrants - as interpreters and translators, in providing individual attention and social support, in the orientation of newcomers and in various other roles.

In 1989/90, volunteers contributed over 144,000 hours of service, an increase of over 45,000 hours from 1988/89. Even at minimum wage, the value of hours volunteered would total over $648,000.

The following table summarizes volunteer contributions by organization.

VOLUNTEER HOURS CONTRIBUTED TO IMMIGRANT AID ORGANIZATIONS 1989/90

ORGANIZATION		ESTIMATED NUMBER OF VOLUNTEER HOURS
Calgary Catholic Immigration Society		58,455
Calgary Immigrant Aid Society		20,995
Calgary Immigrant Women's Centre		4,331
Catholic Social Services	- Edmonton	9,512
	- Red Deer	545
	- Camrose	624
Central Alberta Refugee Effort (Red Deer)		1,533
Changing Together - A Centre for Immigrant Women		1,741
Edmonton Immigrant Services Association		22,784
Edmonton Mennonite Centre for Newcomers		16,249
Lethbridge Immigrant Settlement Association		1,364
Peace Area Settlement Services		2,550
Saamis Immigration Services Association		1,161
St. Barnabas Refugee Society		2,303
Total Volunteer Hours		144,147

* Compiled by Alberta Settlement Programs from estimated or actual number of volunteer hours as submitted by funded organizations. All figures were rounded to the nearest hour.

8.0 SUPPORT TO GROUP SPONSORS OF REFUGEES

Local groups and legally incorporated organizations are entitled to sponsor refugees. Sponsors agree to provide material, financial and social assistance to the refugee for one year.

Alberta Settlement Programs supports group sponsors of refugees, by covering the payment of Alberta Health Care premiums for the first year of residency for privately sponsored refugees and refugee families.

In 1989/90, $210,000 was expended for Alberta Health Care premiums which assisted over 1,350 privately sponsored refugee households.

9.0 DEVELOPMENT AND DISTRIBUTION OF RESOURCES

The staff of Settlement Programs continued to develop and distribute resources for newcomers and those who work with them. The year was a busy one for the Settlement Programs Resource Centre with the acquisition and lending of many new materials.

The following activities were undertaken in 1989/90.

- Distributing an orientation booklet entitled Settling in Alberta which is available in Khmer, Lao, Arabic, Hungarian, Romanian, Czech, Chinese, Polish, Spanish and Vietnamese. Updating and revising Settling in Alberta.

- Updating, publishing and distributing a directory of Immigrant Aid Organizations in Alberta, and a directory of Licensing and Certification Bodies.

- Updating, publishing and distributing a Bibliography of Resources available on loan from the Settlement Programs Resource Centre.

- Writing and distributing a quarterly newsletter on settlement activities in Alberta.

10.0 CONFERENCES, SEMINARS

Settlement Programs has traditionally supported training for settlement workers and voluntary boards of directors of immigrant aid organizations.

During 1989/90, Settlement Programs offered training for board and staff on public communications, and provided consultative assistance to an advisory committee on training needs of settlement workers. Assistance was also provided to organizations to enable board and staff to attend workshops on fundraising.

Settlement Programs staff presented workshops to a number of organizations and conferences on topics related to immigration and settlement.

11.0 COORDINATION OF SETTLEMENT ACTIVITIES

Alberta Settlement Programs recognizes the importance of coordinating the efforts of the various levels of government, and community groups in the delivery of services to newcomers.

The Integrated Service Program (ISP) serves as a major vehicle for coordinating services to immigrants through the involvement of Alberta Career Development and Employment (headquarters and regional offices) and two federal departments - Canada Employment and Immigration, and the Secretary of State.

Settlement Programs staff also participate in the regular interagency meetings of organizations that assist immigrants. Interagency committees operate in Edmonton, Calgary, Red Deer, Medicine Hat and Lethbridge.

As well as close ongoing liaison and consultation with voluntary immigrant aid organizations regarding settlement issues, staff work closely with other departments and programs. In 1989/90, staff were involved in projects with the Edmonton Board of Health, Edmonton Community and Family Services, Alberta Labour, Vital Statistics, the Office for the Prevention of Family Violence, and the United Way of Edmonton and Area.

APPENDIX A

INTEGRATED SERVICE PROGRAM 1989/90

SERVICE DELIVERY TRENDS

Number of Immigrants Served (with Integrated Service Program Funding):

TABLE

1. by immigrant aid organization by immigration class, 1989/90
2. by immigration class and time since arrival, 1989/90
3. by top ten source countries of birth 1989/90 and 1988/89
4. by immigrant aid organization, comparison of numbers of returning and new clients 1989/90
5. by immigrant aid organization and time since arrival 1989/90

Source: Quarterly Client Statistical Reports Submitted by Funded Immigrant Aid Organizations

Immigration to Alberta:

6. by immigration class, 1985-1989
7. by top ten source countries, 1988 and 1989
8. by selected municipality, 1985-1989

Source: Preliminary Figures for 1989 from IMM 1000, Employment and Immigration Canada, June 1990

APPENDIX A

INTEGRATED SERVICE PROGRAM SERVICE DELIVERY TRENDS - 1989/90

PREFACE

The following tables were compiled from quarterly statistical forms submitted by funded agencies on the numbers and profiles of clients served by paid staff. These tables do not include clients served by staff funded from sources other than ISP or ACDE, or clients served by volunteers.

The data on the numbers of clients served does not provide any indication of the nature, quality or effectiveness of the services provided. In communities such as Edmonton, Calgary, and Red Deer with more than one agency, there will be some double counting.

Some of the tables present information by agency, however, it is not intended that the data be compared between agencies. Factors such as variations in the types of services contracted, resources provided, positions funded under ISP, and the nature of the services make most comparisons invalid. In some cases, the figures do not represent all the clients assisted. For example, ISP does not fund the Spanish-speaking settlement counsellors at the Mennonite Centre for Newcomers; therefore, the clients served by these workers are not included in the ISP statistics. Comparisons between 1989/90 and previous years must take into account the additional funding and service categories which resulted because of the addition of Secretary of State.

Although immigration to Alberta statistics are included it should be noted that this data cannot directly compared with the client statistical information for a number of reasons. Immigration statistics are compiled by calendar year whereas ISP statistics are collected from April 1 to March 31. As well, immigrants may require settlement services beyond their first year of residency.

Immigration Classes

Four classes of immigrants appear on the following tables.

Refugees are defined by international law as people who have left their country because they have a well-founded fear that if they are returned they will be persecuted because of their race, nationality, religion, membership in a social group or political opinions; or designated groups including persons displaced by emergency situations or where humanitarian considerations exist. Three major refugee categories are: a) government assisted - those selected overseas under the federal government settlement plan; b) relative sponsored; and c) group sponsored (such as Churches). Relative and groups sponsors assume responsibility for the resettlement needs of particular individuals. The table includes all three major refugee categories under the column "Refugees".

Family class immigrants include immediate family such as spouse, children under 21 years or parents over 60 years. Assisted relatives refers to family such as adult siblings and their dependents.

Independent immigrants (other than assisted relatives) includes entrepreneurs, self-employed and retired persons.

Other/unknown category includes clients who may be on an employment authorization or minister's permit. Unknown refers to client who would prefer not to state their immigration class; clients who were assisted in a group setting which may make it difficult to ask for information on each participant; or "walk-in" clients for whom a file was not opened. Also the immigrant women's centres felt that asking for information on immigration class would deter some immigrant women from accessing services.

TABLE 1

IMMIGRANTS SERVED BY IMMIGRANT AID ORGANIZATION

BY IMMIGRATION CATEGORY (1989/90)

ORGANIZATION	REFUGEES		INDEPENDENT		FAMILY CLASS ASSISTED RELATIVE		OTHER		UNKNOWN*		TOTAL	
	#	%	#	%	#	%	#	%	#	%	#	%
CALGARY											5,142	20.8
Calgary Catholic Immigration Society	4,201	81.7	248	4.8	334	6.5	359	7.0	—	—	7,883	31.8
Calgary Immigrant Aid Society	1,778	22.6	98	1.2	921	11.7	458	5.8	4,628	58.7		
CAMROSE											104	0.4
Catholic Social Services	102	98.1	—	—	2	1.9	—	—				
EDMONTON											3,794	15.3
Catholic Social Services	1,480	39.0	14	0.4	98	2.6	218	5.7	1,984	52.3	1,704	6.9
Edmonton Immigrant Services Association	1,344	78.9	21	1.2	206	12.1	133	7.8	—	—	1,334	5.3
Edmonton Mennonite Centre for Newcomers	570	42.7	88	6.6	432	32.4	244	18.3	—	—	1,434	5.9
St. Barnabas Refugee Society	1,144	79.8	11	0.8	25	1.7	254	17.7	—	—		
GRANDE PRAIRIE											152	0.6
Peace Area Settlement Services	126	82.9	7	4.6	13	6.5	6	3.9	—	—		
LETHBRIDGE											374	1.5
Lethbridge Immigrant Settlement Association	320	85.6	14	3.7	23	6.1	17	4.5	—	—		
MEDICINE HAT											334	1.3
Saamis Immigration Services Association	310	92.8	—	—	15	4.5	9	2.7	—	—		
RED DEER											497	2.0
Catholic Social Services	459	92.4	6	1.2	13	2.6	19	3.8	—	—	431	1.7
Central Alberta Refugee Effort	359	83.3	5	1.2	48	11.1	19	4.4	—	—		
IMMIGRANT WOMEN'S CENTRES												
CALGARY											1,111	4.5
Calgary Immigrant Women's Centre	Immigrant Women's Centres are required to submit client statistics on numbers served by source country and period of residence in Canada, but not on immigration category. Therefore, this information is not available.								1,111	—		
EDMONTON											486	2.0
Changing Together - A Centre for Immigrant Women									486	—		
PROVINCIAL TOTAL	12,193	49.2	512	2.1	2,130	8.6	1,736	7.0	8,209	33.1	24,780	100.0

* Unknown refers to immigrants for whom a client file was not opened. These immigrants may be served in group situations as is the case with Calgary Immigrant Aid Society, or one-time walk-in clients as is the case with Catholic Social Services, Edmonton. Other organizations also assist a number of immigrants for whom client files were not opened, however, unless indicated, these figures were not reported.

TABLE 2
IMMIGRANTS SERVED BY IMMIGRATION CLASS AND TIME SINCE ARRIVAL 1989/90

TIME SINCE ARRIVAL	REFUGEES DC/CR1-6	INDEPENDENT	FAMILY CLASS ASSISTED RELATIVE	OTHER	UNKNOWN	TOTAL
Less than 1 year	7,357 (54.4%)	225 (44.6%)	692 (32.7%)	798 (46.6%)	1	9,073 (40.1%)
12-36 months	2,844 (21.0%)	78 (15.4%)	408 (19.3%)	450 (26.3%)	1	3,781 (16.7%)
Over 36 months	3,020 (22.3%)	190 (37.6%)	1,009 (47.7%)	381 (22.3%)	—	4,600 (20.3%)
Unknown	443 (3.3%)	12 (2.4%)	8 (0.4%)	83 (4.8%)	4,628 (89.1%)	5,174 (22.9%)
TOTAL	13,664 (100%)	505 (100%)	2,117 (100%)	1,712 (100%)	4,630 (100%)	22,628 (100%)

TABLE 3
IMMIGRANTS SERVED BY TOP TEN COUNTRIES OF BIRTH 1989/90 AND 1988/89

COUNTRY	1989/90 RANKING	1989/90 #	1989/90 %	1988/89 RANKING	1988/89 #	1988/89 %
Vietnam	1	4,789	19.3	1	4,519	22.5
El Salvador	2	2,146	8.7	2	2,165	10.8
Poland	3	2,023	8.2	3	1,996	9.9
Cambodia	4	1,219	4.9	5	1,061	5.3
Nicaragua	5	811	3.3	4	1,085	3.9
Iran	6	800	3.2	6	785	3.9
Ethiopia	7	677	2.7	7	706	3.5
China	8	610	2.5	8	552	2.7
Canada	9	465	1.9	14	275	1.3
India	10	403	1.6	18	187	0.9
Other Countries		10,837	43.7	Other	7,856	37.1
TOTAL		24,780	100.0	TOTAL	21,187	100

TABLE 4
IMMIGRANTS SERVED BY IMMIGRANT AID ORGANIZATION
COMPARISON OF NEW AND RETURNING
1989/90

REGION	AGENCY	RETURNING CLIENTS	NEW CLIENTS*	TOTAL
CALGARY	Calgary Catholic Immigration Society	1,382 (26.88%)	3,760 (73.12%)	5,142 (100.0%)
	Calgary Immigrant Aid Society	3,237 (41.06%)	4,646 (58.94%)	7,883 (100.0%)
	Calgary Immigrant Women's Centre	NOT AVAILABLE	NOT AVAILABLE	1,111 (100.0%)
CAMROSE	Catholic Social Services - Camrose	74 (71.15%)	30 (28.85%)	104 (100.0%)
EDMONTON	Catholic Social Services - Edmonton	773 (42.37%)	1,036 (57.27%)	1,809 (100.0%)
	Changing Together - A Centre for Immigrant Women	NOT AVAILABLE	NOT AVAILABLE	486 (100.0%)
	Edmonton Immigrant Services Association	424 (24.88%)	1,280 (75.12%)	1,704 (100.0%)
	Edmonton Mennonite Centre for Newcomers	385 (28.86%)	949 (71.14%)	1,334 (100.0%)
	St. Barnabas Refugee Society	673 (46.93%)	761 (53.07%)	1,434 (100.0%)
GRANDE PRAIRIE	Peace Area Settlement Society	0	152 (100.0%)	152 (100.0%)
LETHBRIDGE	Lethbridge Immigrant Settlement Association	155 (41.44%)	219 (58.56%)	374 (100.0%)
MEDICINE HAT	SAAMIS Immigration Services Association	209 (62.57%)	125 (37.43%)	334 (100.0%)
RED DEER	Central Alberta Refugee Effort	214 (49.65%)	217 (50.35%)	431 (100.0%)
	Catholic Social Services - Red Deer	263 (52.92%)	234 (47.08%)	497 (100.0%)
TOTALS		7,790	13,409	21,199
PERCENTAGE:		36.7%	62.3%	100.0%

* New clients are those not served by the organization prior to April 1, 1989. Peace Area Settlement Services was not funded prior to April 1, 1989, therefore, all their clients were counted as new.

TABLE 5
IMMIGRANTS SERVED BY IMMIGRANT AID ORGANIZATION AND TIME SINCE ARRIVAL
1989/90

REGION	AGENCY	1 YEAR OR LESS	13-36 MONTHS	OVER 36 MONTHS	UNKNOWN	TOTAL
CALGARY	Calgary Catholic Immigration Society	2,692 (52.4%)	1,454 (28.3%)	912 (17.7%)	84 (1.6%)	5,142 (100.0%)
	Calgary Immigrant Aid Society	1,115 (14.1%)	662 (8.4%)	1,478 (18.7%)	4,628 (58.7%)	7,883 (100.0%)
	Calgary Immigrant Women's Centre	188 (16.9%)	238 (21.4%)	350 (31.5%)	335 (30.2%)	1,111 (100.0%)
CAMROSE	Catholic Social Services - Camrose	74 (71.2%)	11 (10.6%)	19 (18.3%)	0 (0.0%)	104 (100.0%)
EDMONTON	Catholic Social Services - Edmonton	1,485 (39.1%)	101 (2.7%)	220 (5.9%)	1,985(52.3%)	3,794 (100.0%)
	Changing Together - A Centre for Immigrant Women	215 (44.2%)	98 (20.2%)	150 (30.9%)	23 (4.7%)	486 (100.0%)
	Edmonton Immigrant Services Association	1,099 (64.5%)	362 (21.2%)	228 (13.4%)	15 (0.9%)	1,704 (100.0%)
	Edmonton Mennonite Centre for Newcomers	543 (40.7%)	136 (10.2%)	613 (46.0%)	42 (3.1%)	1,334 (100.0%)
	St. Barnabas Refugee Society	693 (48.3%)	422 (29.4%)	317 (22.1%)	2 (0.1%)	1,434 (100.0%)
GRANDE PRAIRIE	Peace Area Settlement Society	116 (76.3%)	26 (17.1%)	10 (6.6%)	0 (0.0%)	152 (100.0%)
LETHBRIDGE	Lethbridge Immigrant Settlement Association	280 (74.9%)	34 (9.1%)	37 (9.9%)	23 (6.1%)	374 (100.0%)
MEDICINE HAT	SAAMIS Immigration Services Association	204 (61.1%)	79 (23.7%)	51 (15.3%)	0 (0.0%)	334 (100.0%)
RED DEER	Central Alberta Refugee Effort	138 (32.0%)	109 (25.3%)	166 (38.5%)	18 (4.2%)	431 (100.0%)
	Catholic Social Services - Red Deer	347 (69.8%)	75 (15.1%)	74 (14.9%)	1 (0.2%)	497 (100.0%)
TOTALS		9,189	3,807	4,625	7,156	24,780
PERCENTAGE		37.0%	15.4%	18.7%	28.9%	100.0%

TABLE 6

IMMIGRATION TO ALBERTA BY IMMIGRATION CLASS 1985 TO 1989

CLASS	1985	1986	1987	1988	1989*	TOTAL
Family	4,180 46.4%	4,489 46.4%	4,837 40.4%	4,333 30.9%	5,489 34.2%	23,328 38.4%
Convention Refugee & Designated	2,480 27.6%	2,648 27.4%	2,634 22.0%	3,222 23.0%	4,449 27.7%	15,433 25.4%
Independent						
Assisted Relatives	997 11.1%	592 6.1%	1,160 9.7%	1,236 8.8%	1,597 9.9%	5,582 9.2%
Entrepreneurs, Self-Employed and Investors	245 2.7%	467 4.8%	565 4.7%	790 5.6%	744 4.6%	2,811 4.6%
Other Independents	1,099 12.2%	1,477 15.3%	2,779 23.2%	4,444 31.7%	3,783 23.6%	13,582 22.4%
TOTALS	9,001 100%	9,673 100%	11,975 100%	14,025 100%	16,062 100%	60,736 100%

*Preliminary Figures

Source: IMM 1000, Employment and Immigration Canada, June 1990

TABLE 7

IMMIGRATION TO ALBERTA
TOP TEN SOURCE COUNTRIES, 1989

Country	1989 *			1988		
	Ranking	#	%	Ranking	#	%
Poland	1	1,817	11.3	8	693	4.9
Hong Kong	2	1,668	10.4	1	2,257	16.1
Vietnam	3	1,416	8.8	2	1,118	8.0
Philippines	4	1,066	6.6	5	766	5.5
India	5	759	4.7	3	914	6.5
U.S.A.	6	694	4.3	7	697	5.0
England	7	632	3.9	6	704	5.0
China	8	551	3.4	N/A	312	2.2
Brunei	9	522	3.2	4	811	5.8
Lebanon	10	487	3.0	N/A	287	2.0
Sub total		9,612	59.8		8,559	61.0
Others		6,450	40.2		5,466	39.0
Total		16,062	100.0		14,025	100.0

* Preliminary figures

N/A: These countries did not rank in the top ten in 1988.

Source: IMM 1000, Employment & Immigration Canada, Ottawa, June 1990.

TABLE 8

IMMIGRATION TO MAJOR COMMUNITIES IN ALBERTA, 1985 - 1989

COMMUNITY	1985	1986	1987	1988	1989*	TOTAL
Edmonton	3,694 41.0%	3,881 40.1%	4,968 41.5%	6,106 43.5%	7,106 44.2%	25,755 42.4%
Calgary	3,669 40.8%	4,152 42.9%	5,104 42.6%	5,755 41.0%	6,748 42.0%	25,428 41.9%
Red Deer	231 2.6%	215 2.2%	255 2.1%	318 2.3%	287 1.8%	1,306 2.2%
Lethbridge	253 2.8%	215 2.2%	286 2.4%	301 2.1%	276 1.7%	1,331 2.2%
Medicine Hat	155 1.7%	172 1.8%	165 1.4%	178 1.3%	176 1.1%	846 1.4%
Fort McMurray	100 1.1%	109 1.1%	156 1.3%	185 1.3%	203 1.3%	753 1.2%
Other	899 10.0%	929 9.6%	1,041 8.7%	1,182 8.4%	1,266 7.9%	5,317 8.8%
TOTAL	9,001 100%	9,673 100%	11,975 100%	14,025 100%	16,062 100%	60,736 100%

* Preliminary Figures

Source: IMM 1000, Employment and Immigration Canada, June 1990